

The following planned actions were implemented successfully within LHC per the 2019 Community Health Improvement Plan.

**Integrated Behavioral Health**

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Expand utilization of team-based care within the Ranger Clinic and RHC	Added RN Care Coordinator and Medical Assistant position to Behavioral Health Team in RHC which improved coordination of care and patient outcomes.
2. Develop care pathways for Behavioral Health Services.	Increased staff and provider knowledge related to importance of screening as well as resources available to support patients and their families in a team-based approach to treatment.
3. Behavioral Health workforce training.	Certification/Training for RN/MA's in mental health first aid or fundamentals of behavioral health.
4. Evaluate Gaps in Service and Overall Strategy for Behavioral Health Services.	Behavioral Health Team went through a strategic planning process for potential expansion of services.

**Pediatric and Adolescent Behavioral Health**

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Implement school- based outpatient treatment (SBOT) for behavioral health services	Improved access to BH services for students, with onsite access provided at Park High Ranger Clinic Improved communication and coordination of care for students. Expand availability of behavioral health services for adolescents in Park County.

2. Recruit and Hire clinical psychologist.	Clinical Psychologist hired and implemented into Ranger Clinic 2020, pandemic caused some challenges but fully integrated as of fall 2022.
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### Emergency Department Behavioral Health

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Increase collaboration with community partners to support patient needs	Enhanced relationships with community partners to provide support services to patients. Signed Charter for Park County Behavioral Health Crisis Response Coalition

### Trauma Informed Care

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Create consistent education for providers and care givers regarding Trauma, ACES, its prevalence and types.	Incorporated Adverse Childhood Experiences presentation for all new employees during bi-monthly new employee orientation
2. Use community events as avenues for education and awareness	LW49 employee's trained as youth and adult mental health first aid trainers and provides training to the LHC staff and community
3. Community wide and LHC workforce education and training on QPR	Increase awareness of suicide prevention resources and tools through the LiveWell49 Coalition. Create a community of gatekeepers for identifying individuals with mental health crisis using trained QPR employees.

### Connect Referral

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Increased use of Connect Referral to connect patients with support and services they need	Increased staff and provider awareness of patients struggling with social determinants of health and connect them with resources available.

### Unintentional Injury and Violence

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Trauma prevention education. Focus on bicycle safety.	Promote bicycle safety throughout the community. Partnered with the Cayden James Leonard Bike Rodeo to provide education and free bicycle helmets.

### Health Education

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Continue and enhance community educational offerings	Enhance patient knowledge and improved self-management, through virtual fitness and diabetes prevention and healthy lifestyles classes.
2. Enhancement of internal education and reference materials through a healthcare best practice reference (Lippincott)	Healthcare providers have access to and expand knowledge of best practices and clinical practice evidence-based guidelines.
3. Enhanced transitions of care by improving communication and education at discharge from LHC services.	Improve patient experience and outcomes through patient engagement and education of after care and self-management through expanded care coordination efforts.

### Support Active Lifestyle and Physical Activity

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
1. Participate in and Support local 'active lifestyle' events/ programs (Night Owl Race, Moose Chase Race)	Increased participation in sponsorships and support of local events/ programs for LHC staff as well as community members
2. Sponsored 3 seasons of local Girls on the Run program in partnership local elementary schools.	Provided mentorship and encouragement for local girls using an evidence-based enrichment curriculum for 3rd, 4th, 5 <sup>th</sup> grade girls that includes running.

### Substance Abuse

<b><i>Completed Action</i></b>	<b><i>Impact</i></b>
Revise and implement system-wide opioid prescribing policy, which includes patient contracts to assure patient safety, education, monitoring and compliance.	Implementation of Prescribing policy: PCMM-400 Guidelines for Chronic Controlled Substance Prescribing
Evaluate alternative treatment options to opiates for pain management.	Cultivate stronger collaboration for alternative treatment options utilizing therapy services. It is in our policy for prescribing.
Implemented electronic prescribing of controlled substances	Help prevent potential drug diversion through electronic monitoring of drug inventories, dispensing, waste etc.