



Financial Assistance Policy

Plain Language Summary

Overview of Financial Assistance

Livingston HealthCare (LHC) is committed to providing financial assistance to patients who are unable to pay for emergency or other medically necessary healthcare services.

Under our Financial Assistance Policy, eligible patients may qualify for discounted care based on their household income and family size. Financial assistance is available for patients with a gross family income at or below 400% of the Federal Poverty Level (FPL).

Financial assistance discounts are provided as follows:

- 0% to 200% of the FPL: 100% discount
- 201% to 300% of the FPL: 75% discount
- 301% to 400% of the FPL: 50% discount

Eligibility Requirements

You may qualify for financial assistance if:

- You do not have health insurance.
- You are underinsured and have high out-of-pocket medical costs.
- You are not eligible for other government assistance programs, such as Medicaid.
- Paying for your medical care would create a financial hardship for you or your family.

Eligibility is determined based on several factors, including:

- Household income
- Family size
- Insurance coverage
- Other available financial resources

Current Federal Poverty Level guidelines are used to determine eligibility and the amount of assistance available.

To be considered for financial assistance, applicants must:

- Complete and submit a Financial Assistance Application.
- Provide all requested supporting documentation, which include tax returns, bank statements, pay stubs, or other proof of income.
- Apply for any available sources of assistance for which they may qualify, including Medicaid or other government programs.



Services Not Covered

The Financial Assistance Policy does not apply to:

- Cosmetic or elective procedures.
- Services provided by independent physicians or practitioners who are not employed by Livingston HealthCare.

Examples include, but are not limited to:

- Outreach physicians
- Pathologists
- Radiologists
- Outside reference laboratories
- Other independent healthcare providers

Where to Find More Information

You can obtain information about the Financial Assistance Policy and application process in any of the following ways:

Online

Visit www.livingstonhealthcare.org and select the Financial Assistance section.

In Person or By Mail

Patient Financial Services
Livingston HealthCare
320 Alpenglow Lane
Livingston, MT 59047

By Phone

Call Patient Financial Services at **406-823-6414**.

Copies of the Financial Assistance Policy, Financial Assistance Application, and this Plain Language Summary are available free of charge.



**Livingston
HealthCare**

How to Apply

To apply for financial assistance:

1. Complete the Financial Assistance Application.
2. Gather all required supporting documents.
3. Submit the completed application and documentation to:

Patient Financial Services

Livingston HealthCare
320 Alpenglow Lane
Livingston, MT 59047

If you need help completing an application, assistance is available through our Patient Financial Services team at the address above or by calling 406-823-6414.

Important Information

No patient who qualifies for financial assistance will be charged more than the Amounts Generally Billed (AGB) for emergency or other medically necessary care.

**If you have questions about financial assistance or would like
help determining your eligibility, please contact Patient
Financial Services at 406-823-6414.**