



Livingston HealthCare

2026 Community Benefit Report

Fiscal Year 2025

Heart of Community Care

Livingston HealthCare (LHC) is a top-rated Critical Access Hospital and Community Trauma Facility serving the communities in the greater Park County area. Our compassionate, respected team of experienced medical providers and professionals are dedicated to serving the diverse needs of Park County, Montana, and its surrounding communities.

At Livingston HealthCare, we understand that health extends beyond the walls of our facility. As a not-for-profit organization, we embrace the commitment to nurturing the health and vitality of our community. Beyond delivering exceptional medical care, we actively engage in initiatives that address the social determinants of health, recognizing their pivotal role in shaping well-being.

In the past year, **the total investment of community benefit exceeded \$3,675,000.** These funds have powered a diverse range of initiatives tailored to meet the most pressing needs of Park County residents. From preventive health screenings to wellness education, mental health support, and beyond, our programs touch lives and foster healthier, more resilient communities.

For more information on any of our community benefit programs, we invite you to reach out to us at 406.222.3541.



Community Stewardship



Meeting Patient Financial Needs

Livingston HealthCare provides high-quality primary, specialty, emergency and behavioral health care to our patients.

Our model of health care delivery and commitment to our not-for-profit mission guides the following Patient Financial Assistance services:

- Providing patient financial counseling, payment plans, financing options and financial assistance for those in need, early in their care.
- Offering financial assistance (charity care) to patients with incomes up to 400 percent of federal poverty level, with a sliding scale.
- Accepting patients covered by Medicaid, Medicare or Children's Health Insurance Plan (CHIP), including Healthy Montana Kids.
- Helping patients apply for public assistance and health insurance programs, such as Medicaid, Medicare, Disability, Crime Victims, Veterans Administration or CHIP.

Addressing Community Health Needs

Livingston HealthCare partnered with the Park City-County Health Department to complete Park County's 2025 Community Health Needs Assessment which we utilized to develop LHC'S 2025-2028 Community Health Improvement Plan. As a not-for-profit Critical Access Hospital, we recognize that health outcomes are shaped as much by social and economic conditions as by the care delivered inside our walls. The Community Health Implementation Plan that emerged from this process is a shared commitment with our community partners to address those upstream factors thoughtfully, equitably, and in ways that reflect what Park County residents actually need. You can find the full 2025-2028 Community Health Improvement Plan on our website. Scan the QR code to see more.

Scan to Learn More



Defining Community Benefits

Livingston HealthCare has been quantifying community benefits since 2016, by following federal and state laws, definitions and guidance from national health care organizations and our financial auditors.

- Definitions are consistent with IRS rules and recommendations.
- Our total cost of community benefits are reported to our employees, board of directors and community.
- A shortfall is the difference between the cost of providing those services and the reimbursement we receive from public or private payers or the patient.

Counting Community Benefits

We measure community benefits in the following ways:

- Conducting community benefit inventory annually.
- Calculating the financial value of our tax exemption as a not-for-profit 501(c)(3) organization. Our total cost of community benefits is consistently higher than the value of the exemption.
- Benchmarking with other health care organizations.
- Reporting community benefits to our board, leadership and community.

Total Community Benefits: \$3,675,676

Based on Fiscal Year 2025 (July 2024 thru June 2025)

\$2,829,096

Subsidized Health Services

Some of the most essential care a rural community needs is also the hardest to fund. Livingston HealthCare absorbed the cost gap for services that Park County simply cannot afford to go without: behavioral and psychiatric care for youth and adults, pediatric specialty care, sexual assault nurse exams, palliative and supportive care, diabetes education, telemedicine, and rural outreach clinics. For some of our patient difference between a person getting the help they need and falling through the cracks.

\$461,900

Patient Financial Assistance

Last year, Park County residents received financial assistance to access care at Livingston HealthCare. These dollars represent Park County neighbors, families, and working adults for whom a gap in coverage does not have to mean gap in care or access to health.

\$422,793

Health Professions Education

Rural healthcare depends on a pipeline of providers willing to put down roots in places like Park County. Livingston HealthCare invested in that pipeline by offering free clinical training to nursing, medical, and allied health students throughout the year. Post-graduate programs included Psychiatric Residency, Pharmacy Residency, Internal Medicine Residency, Montana Family Medicine Residency, and Rural Critical Care Fellowship. Each one is a direct response to the provider shortages that rural and underserved communities face in disproportionate numbers.

\$122,537

Community Health Improvement

We could not move the needle without working in collaboration with our community partners and stakeholders. This investment supported free community education and injury prevention programs, financial and in-kind contributions to local organizations, LiveWell49 programming, and sustained partnerships focused on the issues most pressing to our region, including rural health disparities, substance use disorders, and crisis response numbers.

Livingston HealthCare Service Area

Community benefits include health care services provided at Livingston HealthCare locations—including the hospital, Rural Health Clinic, **UrgentCare**, Shields Valley Clinic, Ranger Clinic at Park High and our physical therapy satellite clinic located in Gardiner.



Livingston HealthCare in Action

Livingston HealthCare contributes financial and in-kind support to a variety of programs focused on improving the health and wellness of our community.



The Anticoagulation Clinic

The Anticoagulation Clinic at Livingston HealthCare helps patients safely manage warfarin therapy through close collaboration between LHC pharmacists and providers. This service supports patients who have experienced blood clots or have medical conditions that increase their risk of clotting.

Because warfarin requires careful monitoring and frequent dose adjustments, the clinic provides ongoing lab monitoring, medication management, and patient education to help reduce the risk of dangerous bleeding or blood clots. This support is especially important for patients managing chronic conditions or multiple medications.

Through personalized care and consistent follow-up, the clinic helps patients stay healthy, avoid complications, and reduce hospital visits. In FY25, Livingston HealthCare provided more than \$32,000 in community benefit through pharmacist services in the Anticoagulation Clinic.

Prenatal Education

The Shane G. Lalani Family Birth Center at Livingston HealthCare offers free prenatal classes for expecting parents and their partners. Pregnancy comes loaded with unknowns, and these classes are designed to replace that anxiety with information, preparation, and a sense of confidence heading into one of the more significant transitions a person can experience.

By creating space for families to ask real questions and hear from experienced providers, the program supports healthier outcomes before the baby ever arrives. In FY25, more than 51 individuals and families participated, with Livingston HealthCare contributing more than \$2,800 in community benefit through this program.



Diabetes Education and Outreach

A growing partnership between Livingston HealthCare's Diabetic Services Department and The HUB began with a simple walking group flyer shared by Registered Dietitian Cassidy Crawford. That connection led to conversations about how the two organizations could work together to better support the community.

Today, the partnership includes quarterly nutrition presentations on topics like protein intake and budget-friendly meal preparation, as well as monthly "Drop-in Dietitian" hours at The HUB. During these sessions, up to eight members each month can meet informally with a dietitian for nutrition education and guidance, while the presentations remain open to all interested participants.

